



National Hispanic
Media Coalition

Submitted via FOIA Online
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May 17, 2017

Federal Communications Commission
445 12th Street, S.W., Room 1-A836
Washington, D.C. 20554

FREEDOM OF INFORMATION ACT REQUEST

To Whom It May Concern:

This letter is a request from the National Hispanic Media Coalition (NHMC) under the Freedom of Information Act (FOIA) 5 U.S.C. § 522, implemented as 47 C.F.R. § 0.461, to the Federal Communications Commission (FCC).

NHMC seeks records regarding the FCC's enforcement of the 2015 *Open Internet Order*, GN Docket No. 14-28, FCC-15-24 (Rel. Mar. 12, 2015) that went into effect on June 12, 2015.

Documents Requested:

- All documents, information, and communications related to informal internet billing complaints submitted to the FCC since June 2015. NHMC seeks the following information for each informal complaint:
 - (a) Date of complaint
 - (b) City and State of filer
 - (c) Subject of complaint
 - (d) Description of complaint
 - (e) Internet method (i.e., Wireless, Cable, Satellite, DSL, Fiber)
 - (f) Company Name
 - (g) Filer's relationship to company
 - (h) Whether filer contacted company about the issue
 - (i) Whether filer submitted complaint on behalf of someone else
 - (j) Any attachments included with the filer's complaint
 - (k) Resolution of complaint, including provider's response letters

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NHMC seeks disclosure of the above requested documents because the documents will “contribute significantly to public understanding of the operations or activities of the government,” and all duplication fees should be waived pursuant to 5 U.S.C. § 552(a)(4)(A)(iii). NHMC also asserts that these “records are not sought for commercial use.” 5 U.S.C. § 552(a)(4)(A)(ii)(I). Further, disclosure of this information would provide significant insight into the FCC’s enforcement of the 2015 *Open Internet Order*, and whether consumers utilize the current rules to address and remedy potential violations.

Thank you for your consideration of this request.

Respectfully submitted,

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