
[Ticket: # 1282270 - Time Warner interrupts my service with their "30 second survey"](#)

Date: 10/22/2016 6:50:43 PM

City/State/Zip: New York City, New York 10024

Company Complaining About: Time Warner

Description

Several times per day while I am on the Internet, Time-Warner interrupts my service with their 30 second survey that purports to give free gifts for answering their questions. However they require that you pay for these "free gifts" which are useless anyway. I don't mind that, what I object to is that their interruption is a nuisance and they won't let you decline the survey and you have to use the Task Manager to escape them, but then you have lost the site you were looking at.

Ticket: # 1282285 - TWC and Frontier

Date: 10/22/2016 7:36:20 PM

City/State/Zip: Chino, California 91710

Company Complaining About: Time Warner

Description

I recently moved to the area of Chino. I am a graphic designer, student, business person and mom. I use the internet everyday for my work and business. The options and services available in my area are awful. TWC only offers internet speeds up to 100mbps for \$50 a month and Frontier is \$60 a month. To get anything faster, the price triples. I previously lived twenty minutes away. At my previous residence I had many speed options and more than just TWO competitors to choose from.

The service itself is horrible. The signal goes in and out. The online services are always experiencing errors. In the middle of a test, my internet just stopped working. My test thought I was done, when the connection stopped working and closed my test before I had completed the exam. I have considered moving to the ONE other competitor in my area. My neighbors and business contacts advise me not to. They ALL have told me they hate having Frontier. The service is spotty and they are always being billed wrong.

[Ticket: # 1282720 - Remote instituted loss of PC use](#)

Date: 10/23/2016 1:34:27 PM

City/State/Zip: Brooklyn, North Carolina 11230-1804

Company Complaining About: Amy Murphy

Description

A call(s) from Amy Murphy 330 836-7919 resulted in a remotely instituted loss of the ability of my PC to be turned on so as to access the internet. My PC has govt documents stored thereon. What do I do?

[Ticket: # 1283154 - google and aol email and facebook](#)

Date: 10/23/2016 9:35:39 PM

City/State/Zip: Blaine, Nebraska 55434

Company Complaining About: Centurylink

Description

stolen accounts, changes passwords

[Ticket: # 1283194 - Internet spyware scam](#)

Date: 10/23/2016 10:27:51 PM

City/State/Zip: Santa Cruz, California 95062

Company Complaining About: Blocked Access

Description

This website broke into a page I had open, then froze my whole browser. I called the number, one agent hung up on me when I asked for proof they were really with microsoft - that was after he asked permission to get into my computer. A second agent just wanted access to my machine.

Ticket: # 1283298 - Illegal selling of Cell Phone Jammers within the United States

Date: 10/24/2016 3:21:39 AM

City/State/Zip: Virginia Beach, Virginia 23455

Company Complaining About: Sprint

Description

Hello, being a technology specialist, I came across this website while doing a research project. I know it to be illegal to sell or advertise in the United States a device that blocks cell phone signals. Please look at this site: <http://www.thesignaljammer.com/pages/School-Classroom-Cell-Phone-Jamming.html> for a fear it is breaking the law and/or misleading its consumers. Either send notice to the provider/manufacture and have the site taken down. Thank you.

Ticket: # 1283426 - Deliberate disabling of 3g/4g cellular services

Date: 10/24/2016 9:35:09 AM

City/State/Zip: Watauga, Texas 76148

Company Complaining About: Citibank

Description

The Citibank building at 4050 Regent Blvd, Irving TX 75063 has obvious signs of deliberate 3g/4g cellular service disruption/interference/disabling throughout the building. The T-Mobile 4g lte map indicates this entire area is 100% 4g capable. Once stepping within 10-15 feet of the building all 3g/4g services are inaccessible and phones struggle to connect to the Edge/GSM network to make simple communications like calls and texts. Attempting to make a phone call results in a delay in connection if it connects at all, and many calls/texts go unsent and unreceived once within 10-15 feet of the building. The same issue exists throughout the entire building no matter where you are located.

Signal strength is 100% but can't connect to 4g until 20 feet away from the building.

[Ticket: # 1283477 - bad service](#)

Date: 10/24/2016 10:05:40 AM

City/State/Zip: Norfolk, Virginia 23517

Company Complaining About: Cox

Description

I use cox internet service. It never works

[Ticket: # 1548146 - Wifi interference from HAM radio](#)

Date: 4/5/2017 12:34:54 PM

City/State/Zip: Spartanburg, South Carolina 29301

Company Complaining About: Keith Lewis

Description

My neighbors ham radio station is overpowering my Wi-Fi

[Ticket: # 1548579 - blocked](#)

Date: 4/5/2017 2:35:01 PM

City/State/Zip: San Diego, California 92109

Company Complaining About: Aol. Com

Description

As I signed for an e-mail account, an before I could get to the code they texted me they shut me out...then claimed my email address was TAKEN. I claimed my password....MY PASSWORD!!!, " m

[Ticket: # 1548793 - Rogue Access point blocking our WiFi Signal in a portion of our space](#)

Date: 4/5/2017 3:25:06 PM

City/State/Zip: Charlotte, North Carolina 28202

Company Complaining About: Level 3 Communications

Description

We have determined and found many deauth packets are being sent from a Rogue Access point in our floor and as well as neighboring businesses at 201 S. Tryon St.

These deauth broadcasts are not heard in the wireless airspace outside of the problem area. Other occupants of the building confirm similar issues with their wireless networks. The deauths are audible in those locations as well.

Ticket: # 1549554 - Pop-up with bogus phone number

Date: 4/5/2017 7:44:59 PM

City/State/Zip: Florence, Montana 59833

Company Complaining About: Charter

Description

Pop-up identified my Mac computer, saying my service had been suspended by Charter. I was to call 888-611-0455. When I called that number, it clicked. Immediately I got calls from 615-216-6143, 615-603-3877, and 615-216-0435. I answered one of them, getting a foreign accent. I hung up. I called Spectrum (used to be Charter) with a legitimate number. After much time, I found out the call was some kind of scam.

[Ticket: # 1549754 - Wifi interference or radio harassment at my Property](#)

Date: 4/5/2017 10:15:40 PM

City/State/Zip: New Kensington, Pennsylvania 15068

Company Complaining About: ?

Description

Wifi interference or radio harassment at my Property

[Ticket: # 1549904 - internet service from Spectrum/Time Warner](#)

Date: 4/6/2017 7:55:56 AM

City/State/Zip: Matthews, North Carolina 28105

Company Complaining About: Time Warner

Description

(b) (6) and also my neighbors has the same problems

Ticket: # 1549919 - Mislead in order for Spectrum to obtain my business**Date:** 4/6/2017 8:34:46 AM**City/State/Zip:** Indianapolis, Indiana 46205**Company Complaining About:** Bright House

Description

When I spoke to the sales representative at Spectrum, I was given a 30 day trial and no upfront fees. My service was turned on 3-26-17 I received internet, phone and tv service the internet did not work and I called several times. Less than a week later I received a bill and the next day the service was turned off by the company. After talking to 3 representatives it was determined that I was misled by the sales rep and did not understand their billing process. 5.00 was the discount for not having internet service even though I called several times about not having service. the discount, however is not the issue, when I called to see where I could make my payment The representative Byron (in Texas) began attacking me about a bill that I didn't owe it didn't matter to him I had spoken to other representatives before him nor did it matter what I was even calling about I asked for a supervisor he placed me on hold for several minutes (hoping I would hang up) then he came back to the line only to verbally attack me again. I asked for a supervisor, again I was placed on hold, he came back and began verbally attacking me again, he never let me speak to anyone else by the third time he placed me on hold I hung up and called back. As a consumer I don't feel like it should be ok to be treated with such disrespect, I was not rude or irate in anyway. it was brought to my attention on various phone calls that I only had 1 tv hooked up(as if I wasn't aware) Nevertheless, whether I have 1 tv or 100 I should not have to be treated that way. I spoke to Byron 4-5-17 between 630p and 7pm est.

Ticket: # 1550140 - Weekly Internet service interruption**Date:** 4/6/2017 10:42:03 AM**City/State/Zip:** Longview, Texas 75602**Company Complaining About:** Longview Kilgore Cable/ Cablelynx

Description

I currently use Longview Kilgore Cable in Texas. The internet service is down on a weekly basis. When I call to resolve the issue, I am told that there is partial outage and they cannot give me an estimated time frame as to when the issue will be resolved. It is not their polices to give an estimated time of completeion. As of today, April 6, 2017, the Internet has been down due to a partial outage since April 4, 2017 with no estimated time of it being fixed. Longview Kilgore Cable does not issue any credit to service being down on the monthly billing statement. Therefore, I am forced to pay for a service that is continuously spotty and unreliable at best.

[Ticket: # 1550603 - over billing again/ no help](#)

Date: 4/6/2017 12:37:58 PM

City/State/Zip: North Miami Beach, Florida 33162

Company Complaining About: Comcast

Description

No internet / no phone over billing

nothing but excuses from Comcast / AN CONTRACT IS with both parties

[Ticket: # 1551365 - centurylink throttling internet speeds of competitors sites](#)

Date: 4/6/2017 3:33:31 PM

City/State/Zip: New Mexico, New Mexico 88001

Company Complaining About: Centurylink

Description

when visiting internet service providers websites while using centurylink you get extreme speed slow downs if they have a service that competes with them, especially companies offering fiber optic internet.

Ticket: # 1551742 - Verizon internet.

Date: 4/6/2017 5:08:10 PM

City/State/Zip: Port Trevorton, Pennsylvania 17864

Company Complaining About: Verizon

Description

Verizon internet is very slow and doesn't give you the speed they promise. It fine almost all day and then around 5 pm. It start to lag and you can't get on any web pages or Netflix. I also feel they are forcing us to keep our phone service on. They claim they can't run the internet without the phone line being on. So they are charging me for a phone service I do not use or want. Just so I can have the internet. So I'm being g charged for phone service and the internet. I so know other people who are not forced to have the service. So how come some have to and some do not. Thank you for time.

[Ticket: # 1552027 - Xfinity wifi](#)

Date: 4/6/2017 6:55:28 PM

City/State/Zip: Orange Park, Florida 32065

Company Complaining About: Xfinity

Description

I live in orange park florida. Where apparently xfinity has public wifi for a fee. I don't want xfinity wifi. Yet it overrides my cell service and forces me to manually stop it. I have my wifi settings on my phone turned off but they override that. I have contacted xfinity with no results. Perhaps the state attorney general's office might help. Or you can. Thank you

Ticket: # 1552299 - Comcast altering websites, injecting their own content

Date: 4/6/2017 9:28:21 PM

City/State/Zip: Dublin, California 94568

Company Complaining About: Comcast

Description

For the past few days comcast has been intermittently preventing websites from loading or otherwise modifying the sites content to display their own messages regarding my service. This is a Man-in-the-middle attack and agstain the CFAA rules

Ticket: # 1553537 - FREEING UP THE INTERNET THAT APPEARS TO BE UNDER SEIGE, TOO, WHILE I AM FILING MY SUITS

Date: 4/7/2017 2:14:31 PM

City/State/Zip: Shreveport, Louisiana 71105

Company Complaining About: AT&T

Description

Don't open your doors to anyone. Just talk to them on the phone, as I asked my mother to do that she thought she could do and then did what she wanted and they came into her nursing home room and chopped her up, even though they had already taken her leg. All my best. BAB P.S. They are telling you what you can see.

Ticket: # 1553718 - Spectrum internet Services.

Date: 4/7/2017 2:58:13 PM

City/State/Zip: Zephyrhills, Florida 33542

Company Complaining About: Bright House

Description

There appears to be an issue with a DHCP conflict with the router provided by Spectrum and my personally owned routers. This has resulted in increased latency and poor bandwidth. The issues have escalated steady to the point my wireless was unusable. I have tried 3 different routers from 2 different manufacturers and 2 sets of cabling. I have repeatedly requested my Spectrum provided router be configured for bridge mode and it has made no difference. If my personal routers are connected the wireless ping goes up to 3500 and speed has degraded to the point I cannot even run a bandwidth test. I get the same results if I hardwire in to my router(s). If I disconnect the Spectrum routers every thing functions properly. I have tested from multiple different device platforms with the same results. Spectrum has sent 4 tech at this point to fix it and the latest report from the tech is the power companies tap is interfering with the fiber optic signal. This is impossible. Fiber optic cables use a light signal in an enclosed environment so are not susceptible to the EM interference generated by electrical circuits. I was informed I need to contact my power company to have them repair the TAP. When I told the rep who called me back that it was impossible and requested to be sent to retention I was placed on hold for 20 minutes until I had to return to work from my lunch. This is has been the quality of service I have received so far. I understand that this is a technical issue and there are a lot of details not listed here that would be needed to make an impartial judgment if need I can provide those for now I am hoping a complaint lodged will encourage the provider to correctly resolve this issue.

Ticket: # 1554458 - Wifi Hot Spot Blocked

Date: 4/7/2017 7:04:57 PM

City/State/Zip: Scottsdale, Arizona 85260

Company Complaining About: Not Known

Description

Staying at the Marriott Las Vegas Hotel near the convention center. Unable to connect to wifi through personal hot spot. Am able to connect directly to internet. Hotel and internet both advised that they DO block personal hotspots. Internet company support tried to whitelist my MAC address, but was unable. I was under the assumption that this is not allowed, and in fact Marriott has paid a lot of money in fines dues to this specific issue.

Ticket: # 1554516 - Windstream Internet Service

Date: 4/7/2017 7:30:50 PM

City/State/Zip: Lake Butler, Florida 32054

Company Complaining About: Windstream Communications

Description

Hello,

I am wanting to report my internet service provider. My service level agreement states I should get 100% of 25mb down speed and 65% of wireless speed. They are not able to push 25mb and a technician that works for the company informed me they cannot push 25mb speeds and are just telling people they can.

I have called several times, at least 8 times or probably more about my internet dropping, speeds ranging from dial up speed to the full 25. They are lying to customers and not giving the service that they promise. This company really needs audited or investigated please.

Ticket: # 1555346 - gang stalking stalkers who are using many tactics to bother me

Date: 4/8/2017 7:51:47 PM

City/State/Zip: Ontario, California 91761

Company Complaining About: Frontier

Description

A type of long running murder in progress, rich man's murder.

Someone is bothering me and my agenda's through stolen information. They are eavesdropping and have been stalking me possibly over twitter and Facebook, and have been doing so since Myspace.

A real game-player who uses many devices to bother me. The gang stalkers have attacked me and have caused me damages. They also use the most developed audio spotlighting that I have ever heard of. They are guilty of slander and defamation of character to the extent of attempted murder through the usage of audio spotlighting and slanders. They attack me all over the place. They are obviously using r/f experts and have obviously practiced their craft somewhere. My question is also where are their terrorist training camps? I know they are using different tactics then other terrorists but they do train possibly in Beverly Hills. It is something the government needs to address.

Someone is stalking me using several communications and also obviously looking at me with satellite, the audio spotlight is also obviously using a satellite. Someone was in a big hurry to get the jump on technology in certain fields maybe at my expense is or are the persons who are guilty.

[Ticket: # 1555588 - Guardian Angel site](#)

Date: 4/9/2017 11:33:18 AM

City/State/Zip: Albuquerque, New Mexico 87120

Company Complaining About: Comcast

Description

Guardian Angels web site has a perv list that turns into harassment with no pending charges.

Ticket: # 1555985 - Under attack on the net

Date: 4/10/2017 5:53:57 AM

City/State/Zip: Irvine, California 92618

Company Complaining About: Cox

Description

Hello, I have a really bad situation here.. I tried to take back my hijacked Wi-Fi from some fraudsters and their retaliation is now getting really bad. There are about 200 rogue AP's with spoofed MAC addresses on, and its a constant fight. I believe they are using all of mine and my neighbor's wifi in the hopes that we won't notice, and soliciting cellular type services. Cox knew about this issue, they are the ones that told me that 19 people, at least, had access to my Wifi. They didn't care.

Ticket: # 1558335 - Calling on FCC to investigate Google Online Practices

Date: 4/11/2017 4:40:19 AM

City/State/Zip: Washington, District Of Columbia 20002

Company Complaining About: Google Inc

Description

Removing Google's 'Play Service Software ' from my portable device to gain memory space has given me understanding of online practices of the Giant IT Company, Google. Since then, I have not been able to gain access and use other social networking media like LinkedIn, Google networks, YouTube, Yahoo applications etc.. Twitter activity sharing as well as to other social media is often met with a popped message that Google play service must update first !!

This is astonishingly shocking that Google uses its software to block pull or hinder free icloud benefits.

Secondly, very critical concepts have been proclaimed and officially announced over Google interactive social media in the past several years. The petitioner cannot pull up history or posted content as applicable in Facebook, leaving a pertinent question of where has Google been keeping all new innovative ideas broadcast from us over Google?

The petitioner senses that by preventing access and use of other social media without Google play service installed in my computing device, which is not manufacturer's installed mobile operating system (OS), Google arbitrarily engages in monopolistic practices that Robb other IT companies and users like me free choice in using online services, at the same time, tracking user activities and pulling users to its folds in disregard of competitive market ideals.

Thus, placing forceful update of play service software as precondition to access to other independent IT business services that denies this user free use of services is the reason compelling prayers to Federal Authority to investigate and sanction Google.

Ticket: # 1559243 - blocking the computer

Date: 4/11/2017 1:09:38 PM

City/State/Zip: Las Vegas, Nevada 89118

Company Complaining About: Cox

Description

at least twice a week the following message comes up on our computers that they are blocked and a phone number to call 877 767 5509 which goes to India. this company has also called us numerous times over our landline. the blockage interrupts our internet connection- not a cox issue

second complaint

advertising comes up and blocks our internet from Cox to participate in a survey for a free prize. however there are no free prizes, you need to pay for shipping which exceeds the value of the prize. I have contacted Cox numerous times for this issue with no resolution. Cox told me that this does not come from them.

Ticket: # 1559778 - Faulty service

Date: 4/11/2017 3:21:09 PM

City/State/Zip: Atlanta, Georgia 30312

Company Complaining About: AT&T

Description

My AT+T service has been unreliable for many months. After numerous technician visits, and outages causing my alarm to go offline, I determined the service did no longer fit the needs and promises by the provider. I have made multiple attempts to have tech visits, tech phone calls, and attempts to cancel AT+T will not waive cancellation fees. I believe that a faulty service warrants a breach of contract on AT+T's end, and a valid reason to terminate the contract without any additional fees.

Ticket: # 1560342 - Abusive and excessive CAPTCHA usage

Date: 4/11/2017 6:15:20 PM

City/State/Zip: Seal Beach, California 90740

Company Complaining About: Google

Description

In attempting to use Google Chrome for searching and responding to business advertisers, Google's implementation of CAPTCHA filtering of business ads on Craigslist have become excessive, random and abusive. Their data collection and IP identification software can see that I am a legitimate user and have never used any sort of robotic search mechanism. Yet I am frequently being asked to identify various images to get access to an email for responding to advertisers in which more than half the time their image support software is erroneously telling me I am not getting the answer correct and that is pure. It's not the same as personal ads and those business advertisers, especially those listing employment, are most likely not screening respondents like that.

Ticket: # 1560779 - Complaint

Date: 4/12/2017 12:43:33 AM

City/State/Zip: Taylor, Michigan 48180

Company Complaining About: MetroPCS

Description

Someone keeps hacking in and everytime I turn this on it beeps and shows a star above the bars.

Ticket: # 1560918 - Schools illegal use of cell phone jammers

Date: 4/12/2017 8:56:35 AM

City/State/Zip: Rehoboth, Delaware 19971

Company Complaining About: AT&T

Description

My school in Delaware is cape henlopen high school. They are illegally using cell phone jammers against students such as myself. I have many things that can happen at home that I need to be aware of at school if it does happen this is absolutely against my rights as a United States citizen and resident of Delaware

Ticket: # 1562150 - Email problem with AT&T

Date: 4/12/2017 2:48:57 PM

City/State/Zip: North Richland Hills, Texas 76180

Company Complaining About: AT&T

Description

Postal Mail Ticket Ready For Data Entry

[Ticket: # 1562823 - satellite fcc pirating](#)

Date: 4/12/2017 5:54:53 PM

City/State/Zip: Lodi, California 95240

Company Complaining About: None

Description

(b) (6) aka (b) (6);

is pirating out a house in Lodi, CA

last seen at e. pine and s. central streets

Ticket: # 1563330 - Interference from Xfinity Hotspots**Date:** 4/12/2017 11:32:20 PM**City/State/Zip:** Snohomish, Washington 98290**Company Complaining About:** Comcast

Description

Comcast cable modems include WiFi transceivers that they use to provide public WiFi through their Xfinity Hotspot brand. Even if a customer requests to disable this hotspot, the transceiver equipment remains active and interferes with other WiFi equipment on the customer premise. I went through 2 levels of support with Comcast to get their transceiver disabled. However, when their firmware updates, it comes back. It takes a minimum of 2 days to escalate the request to fix the problem. I'm now waiting to go to the 3rd tier support this time and am unsure they can/will actually do it. Most Comcast consumers are not aware their modem is blocking WiFi channels, so dense neighborhoods have multiple unwanted/unused Xfinity Hotspots that are doing nothing other than blocking spectrum for private WiFi equipment. I cannot set up a reliable 2-endpoint WiFi in my own home because of this clutter of Xfinity Hotspots. The Comcast policy of simply "disabling" to Xfinity Hotspots without also turning off the transceivers should be prohibited by FCC regulation.

Ticket: # 1564870 - Jamming of Internet/Fios daily due to HATE CRIMES,PRIVACY INVADATIONS,BULLYING

Date: 4/13/2017 3:19:45 PM

City/State/Zip: Somerset, New Jersey 08873

Company Complaining About: Verizon

Description

We are a gay couple being bullied, etc daily and so to keep us from calling 911,or anyone to investigate this crime they use a device to know our internet out from Fios,so we have two extra Apple station that can with stand the hits however our home is almost totally wi fi so it just is a distressing time day after day ,we know it is happening from 71 hollywood Ave,73 hollywood ave,76 hollywwod ave and 70 willow st is where they hide behind a illegal wall in that back yard.

Ticket: # 1565124 - Illegal billing and phone and internet disconnect without notice

Date: 4/13/2017 4:18:36 PM

City/State/Zip: Carol Stream, Illinois 60188-2837

Company Complaining About: AT&T

Description

Att Uverse disconnected my service on 1/27/17 I had been a customer and never late with a bill for well over 15 years, I cancelled my service with them in August 2016 due to inconsistency with customer service integrity and the executive office of the president , returned to them in August 2016 lied to about my agreement of service with a male whom's English was not quite understandable again never late was a victim of identity theft called them and explained it I would have been less than 15 days late for a pre-billed service of internet, and phone which was completely shut off without notice and I have a serious preexisting medical condition and disability. for a \$71.88, I signed up with another company who installed my services the next day on an emergency basis, returned via UPS Att uverse equipment, and as advised by legal counsel whatever contract between uverse and I was obsolete in them disconnecting my service without notice, who had sent a letter to Randall Stephenson the corporate executive in Dallas Texas, now they are sending me a bill for \$144.71 for services I never had I have every cancelled check and bill copy and saved voicecalls of harassment they also denied me access to my email accounts that were also hacked into by yahoo. I do not owe them anything it's unfortunate that businesses like Att have lost it's integrity and morals to customers with false information and focused upon greed and deception. woke up to a dead phone and no internet 01/27/2017 without any notice. Many other consumers have experienced the same issues especially seniors as myself and those with disabilities, without us ATT would not have come back after falling off numerous of years ago!

Ticket: # 1565421 - Att uverse Internet**Date:** 4/13/2017 5:44:41 PM**City/State/Zip:** North Lauderdale, Florida 33068**Company Complaining About:** AT&T

Description

I enrolled with ATT uverse services over a year ago. Every single day their services disconnect and I have to go through the power cycle multiple times a day. They have send technicians here to replace the equipment but I have the same issues. For over a year I have not been able to enjoy the services I have been paying for. Att says they know something is wrong. Yesterday they had a technician scheduled to come between 4 and 8 pm but he showed up too early while I was still at work so he left and I missed my appointment. I have been given excuse after excuse of why my services don't work. I have been told it's because I upgraded my operating system so I paid and IT man to fix it but he said that was not the issue. Then they told me it was my wireless usb adaptor that was not supported anymore I I purchased a new one for 80\$ because the att representative told me I should be great full they gave me one in the first place. This did not fix the issue. So they told me it was because my computer was not hard wired to the router and I told them that's how the technician set it up. I asked why did he not hard wire it? They told me because he was lazy and so he just gave me the wireless adaptor (the one i should be grateful for). In other words I should feel great full he did not hard wire my computer and that he gave me a wireless usb adaptor that did not work. I am having other issues on my wireless for three months now which I will file a separate complaint for. I am at this point traumatized and I am suffering anxiety because every time I call ATT I get transfered around like a puppet no one reads the notes and they force me to repeat my story numerous times. Please help me. I am traumatized.

[Ticket: # 1565955 - preserve net neutrality](#)

Date: 4/14/2017 12:34:05 AM

City/State/Zip: Los Alamos, New Mexico 87544

Company Complaining About: Comcast

Description

Save the internet, net neutrality cannot be gutted. It is a basic human right. Necessary and essential in this world.

[Ticket: # 1566123 - noticed suspicious activity 4/14/2017 0100 hrs](#)

Date: 4/14/2017 9:35:59 AM

City/State/Zip: Brazil, Indiana 47834

Company Complaining About: Island-

Description

while on vacation- Noticed 24 (confirmed) wireless networks available suddenly in Daytona Beach, FL after loss of connection to hotel wifi. Daily average usually 4 or 5 from this location.

Ticket: # 1567037 - Comcast

Date: 4/14/2017 3:06:58 PM

City/State/Zip: Dekalb ` , Illinois 60115

Company Complaining About: Comcast

Description

We have had numerous issues with Comcast over the years. Static on the lines, slow internet, cable TV kept pixelating, etc.... We finally got rid of the cable and now only have internet.

Recently we called Comcast because I noticed our internet/Wifi was increasingly slower and slower. I spent 45 minutes on the phone with Comcast getting the run around. The first person told me if I noticed this happening a month ago, I should have called then. She transferred me to "Tech Support". They kept telling me nothing was wrong with my internet speeds, as I am literally sitting there watching the cursor spin (trying to connect)? Long story short, as per usual, I got no where with them. Also we wanted to discuss a lower rate.

So, I asked my husband to call and see what he can get done. He is more tech savvy than I am.

On 4/1/17 he spent an hour on the phone with Comcast regarding intermittent internet speed. They told him that they couldn't see a problem. Which is the same thing they told me. They wanted to send a tech out (for a \$60 Service Call), and could not tell us what they could do for \$60. There's a 3 foot between the outside wiring and our modem. My husband informed them, that wasn't where the problem is. He believes it's in the cable that's been laying out in our yard (on the ground). That was a "different" type of service call, and they would call him back and schedule it. No one ever called us back about this one. However, we did get a confirmation phone call that a tech would be out on April 4th (at a charge of \$60) to look at the wires in the house). My husband told them he did not schedule this service call, as neither of us would be home, and actually had to threaten them that they had better cancel that service call, because we did not order it, and will not pay for it.

Coincidentally, he did get \$20 a month discount for one year, but he had to purchase a \$6/month service plan to get it????? Supposedly this service plan eliminates the \$60 fee if a tech comes out.

I'm not sure of the difference between the two service calls my husband and Comcast were discussing. But the one we've been waiting on is to address the line that is laying on the ground OUTSIDE of our home. Comcast only seems interested in scheduling a service tech to come into our home and charge us accordingly (in spite of this service plan they sold him on 4/1/17).

Meanwhile, it's April 14th and my husband just called Comcast again. Of course he has to go through all of this with the person who just answered the phone. They said a service ticket "should have been entered", but was not. AND after being on the phone with them for 15 minutes, he was disconnected.

This is typical of the results we get from Comcast. I won't even talk to them anymore, and make my husband do it.

I can't believe there isn't anything we can do to get our service up to the speed we are paying for and the line off of the ground in our back yard without going through all of this?

It seems as though Comcast deliberately makes it difficult for us to get resolution on a complaint, or perhaps we will just agree to a service call (and to pay for it) without questioning. Am reminded of the young lady above who told me "If you've been experiencing this for the last month, why didn't you call sooner?" Because I KNEW nothing would be done and I'd just get frustrated.

Ticket: # 1567049 - Wireless Interference

Date: 4/14/2017 3:13:50 PM

City/State/Zip: Laguna Hills, California 92653

Company Complaining About: Cox

Description

We recently moved into a new location.

Every few hours some kind of interference knocks out all WiFi and Bluetooth connections, for about two minutes or so.

We build security robots and rely on WiFi for communication. The issue is definitely not on our side. Since the Bluetooth is also being wiped out we figure it must be some kind of interference.

Can an investigation be launched as to what's happening in this area?

Ticket: # 1567600 - Re: [FCC Complaints] Re: internet issues

Date: 4/14/2017 8:16:31 PM

City/State/Zip: Cape Coral, Florida 33914

Company Complaining About: Comcast

Description

This is a follow-up to your previous request #1538146 "internet issues"

I still havent received anything about comcasts worker and his TERRIBLE customer service, apparently comcast doesnt care how they treat people so, they wouldnt care about one of there field people treating customers as if they were crap, meaningless, nothing...its a damn shame, i feel like taking all my equipment and bringing back and dropping this service, ive bever been treated so horrible...

Sent from Yahoo Mail on Android

On Fri, Apr 7, 2017 at 11:10 AM, (b) (6) com> wrote: I do know the work was done but, im VERY UPSET about the man that came to my home, all i know him as is 28h his operator number this man came to my home he snapped answers at me he was very very rude I contacted Comcast and they're telling me they can't help me this man does not belong in customer service if that's the way he's going to treat your Comcast customers that's what I'm very very upset about....and this matter was NEVER addressed...this man doesnt belong in the customer service departmant!!!! My son came home n witnessed it...so wrong....

Sent from Yahoo Mail on Android

[Ticket: # 1567953 - Verizon - internet company monopolies](#)

Date: 4/15/2017 11:26:46 AM

City/State/Zip: Cortland, New York 13045

Company Complaining About: Verizon Wireless

Description

Verizon (my internet provider) makes us pay around \$120.00 a month for internet, that can maybe load a youtube video when you're alone in the house. TWC (other provider) charges a family member around \$150.00 for supposedly 100mb/s - and gets around 12mb/s. There are no other options for us. This is a MONOPOLY IT IS ILLEGAL.

For the past 6 years they have given us the runaround with no fix or ammends to our services, even increasing prices to keep our current broken interent.

[Ticket: # 1568290 - Scam](#)

Date: 4/15/2017 5:31:49 PM

City/State/Zip: Howard Beach, New York 11414

Company Complaining About: Verizon

Description

Been having pop up's, telling me "my computer has been blocked" and to call 844-319-0075?

Tried to look up the phone number and can only find this number is spam.

Please stop them, thank you.

[Ticket: # 1568674 - computer virus](#)

Date: 4/16/2017 5:27:23 PM

City/State/Zip: Bountiful, Utah 84010

Company Complaining About: Directv

Description

Some one is putting a virus on my computer and then threatening me that if I dont pay to have it removed they will shut down my computer. This is the third time they have done this to me

Ticket: # 1571151 - Interference with Software

Date: 4/17/2017 9:32:57 PM

City/State/Zip: Walnut, California 91789

Company Complaining About: Occurs Everywhere

Description

Software begins typing its own essay instead of transcribing clear dictation. One of its favorite topics included national security. Issue was reported but does not appear in list of complaints when checking the status of complaints filed.

[Ticket: # 1571202 - Blocking](#)

Date: 4/17/2017 10:19:21 PM

City/State/Zip: Lawrenceburg, Tennessee 38464

Company Complaining About: Charter

Description

(b) (6) Blocking of Roku U Tube video, sound portion only is available now. We were able to watch U Tube videos when we first purchased two Roku boxes. This is the second complaint we have filed regarding this issue. The company sent a letter stating that they do not block Roku, yet we have lost the video portion for a second time since filing an informal complaint with the FCC.

Ticket: # 1571212 - Jamming Wifi - shut down security cameras

Date: 4/17/2017 10:29:24 PM

City/State/Zip: Palm Bay, Florida 32909

Company Complaining About: Bright House

Description

Cameras were installed after my front yard was vandalized. Renters moved in across street. There are a group of teens in the family. I notice that when certain teens are there, my cameras are not recording. The last name is (b) (6). They live at (b) (6), Palm Bay FL 32909. Most definitely, (b) (6) is one that always jams the signal. They use phones mostly. There has been some questionable activities there. Cameras never recording at those times. I am 67 and physically handicapped. Went to court over vandalizing and have No Contact order for that person. He had been driving by my home before I installed security lights.

Ticket: # 1571244 - ATT

Date: 4/17/2017 11:28:31 PM

City/State/Zip: Pittsburg, California 94565

Company Complaining About: Directv

Description

I had Direct and called to add ATT. I am first upset because when I called to add ATT, it was bundled without my knowledge. I now find , that with the bundling, the original Direct TV bill was sent into collections I contacted them and the rep told me not to worry and that I could pay on it. I am now stuck with a collection on my credit report for SIXTY measly dollars, although I made regular payments on that account and had no knowledge collection action was being taken. Second, my internet has been freezing and kicking me out since I've added it. Reps have been out four times, and yet it continues to freeze. It freezes for about 3-5 minutes every 10 minutes or so. I have now missed 2 deadlines for homework assignment! I keep being told there is interference and a tech would come and correct the problem , yet it is still not corrected nor has there been a followup or compensation. I've also asked several time to remove the phone , which I do not use and this has also not been addressed either. I want out of this faulty service and contract and I want my credit report corrected!

[Ticket: # 1571561 - Internet Outage](#)

Date: 4/18/2017 9:39:53 AM

City/State/Zip: Peoria, Illinois 61605

Company Complaining About: Comcast

Description

There has been a network outage since 4-10-2017

Ticket: # 1571831 - Jamming device on GitHub

Date: 4/18/2017 11:20:03 AM

City/State/Zip: Turner, Maine 04282

Company Complaining About: Time Warner

Description

The following GitHub site https://github.com/spacehuhn/esp8266_deauther is distributing software that turns a lawful hobby board into an illegal Wi-Fi jammer similar to what was being used at Marriott.

[Ticket: # 1571883 - Comcast xfinity](#)

Date: 4/18/2017 11:40:29 AM

City/State/Zip: Chicago, Illinois 60609

Company Complaining About: Comcast

Description

On at least 4 occasions I have noticed when I boot-up my computer advertising to join Xfinity is on my screen a couple of times my wi-fi has been switched to Xfinity.

I do not think this to be a coincident. I do not want tampering or whatever it is that they are doing on my computer and want it to stop.

I am an ATT customer for now.

[Ticket: # 1572556 - will not remove early cancellation fees due to chronic problems not getting resolved](#)

Date: 4/18/2017 2:37:48 PM

City/State/Zip: Springfield, Illinois 62711

Company Complaining About: AT&T

Description

I cancelled service 03-10-2017 with Jon from Arizona who was suppose to disconnect service with ATT&T AND Direct TV. I had issues throughout my contract with att&t and direct tv as well. Numerous technicians came out to no avail, numerous phone calls for problems with tv and internet with no resolution. Very poor customer service with resolving issues and would not ever have notes recorded, which totaled over 40 roughly. They would not waive early disconnection fees, I asked for them to be waived for poor performance throughout contract with both att&t and direct tv as well.

[Ticket: # 1572967 - Internet blocked broken internet](#)

Date: 4/18/2017 4:14:32 PM

City/State/Zip: Philadelphia, Pennsylvania 19132

Company Complaining About: Sprint

Description

Jump Wireless had Sprint block my connection, because I reported them. Now it was not for none payment, because there making my device use data without a browser open. What do I do now, I payed \$200.00 and something dollars for this device for the kids. Why were they playing with my connection in the first place. Haven't had internet in three months...

Ticket: # 1573152 - Top...! (Internet Protocol Address)

Date: 4/18/2017 5:08:23 PM

City/State/Zip: Versailles, Kentucky 40383

Company Complaining About: Spam And Open Relay Blocking System (a.k.a., "sorbs")

Description

Federal Trade Commission Consumer Complaints Team,

Top of the afternoon; and greetings from Central Kentucky.

I am writing regarding my Internet Protocol Address (hereinafter "IP address"), 24.26.39.161, being listed on the following DNS-based anti-spam databases:

dnsbl.sorbs.net

dul.dnsbl.sorbs.net

I contacted the chief executive officer of Spam and Open Relay Blocking System (a.k.a., "SORBS"), Michelle Sullivan, to resolve this matter, however she rudely stated that she was unwilling to remove my IP address from SORBS corporate database. The following uniform resource locator indicates this is an ongoing problem with this company (https://www.theregister.co.uk/2009/11/06/sorbs_sold/). Additionally, the contact details for SORBS is as follows:

(b) (6)

I respectfully request the FTC assistance in helping me satisfactorily resolve this sensitive matter.

If there are any questions or additional points of clarification required, I can be reached at

(b) (6) (mobile) or (b) (6) (e-mail).

(b) (6)

[Ticket: # 1573206 - Internet manipulation](#)

Date: 4/18/2017 5:21:44 PM

City/State/Zip: Wolcott, Connecticut 06716

Company Complaining About: Comcast

Description

Been booted out of the internet

Apps been slowed down or completely stop

While using the internet

Wifi connectivity been changed

Ticket: # 1573964 - Fw: [FCC Complaints] Re: Re: [FCC Complaints] Re: Jamming or blocking of the internet and harassment because of corporate fraud

Date: 4/19/2017 9:25:30 AM

City/State/Zip: Sleaford, Colorado 80202

Company Complaining About: British Telecom

Description

This is a follow-up to your previous request #1503326 "Re: [FCC Complaints] Re: Ja..."

Dear FCC

I am at my parents home theyt arent in, a use of tannoy and cybor to say stop intruding and the neigherbood watch, brother and as a result they jammed the internet and i am okay to visit my parents home. therefore please can you advise of the officers names and the public citizen for legal action. BT openreach do not have licences for the officers they are licensed with FCC and bt openreach said they are in on it anyway therefore FCC is the appropriate authority.

(b) (6) 14:08pm 19/4/17 (17/4/17)

From: (b) (6)

Sent: 03 April 2017 11:59

To: DRO@fcc.gov

Cc: richard [dot] hindman [at] fcc [dot] gov

Subject: Fw: [FCC Complaints] Re: Re: [FCC Complaints] Re: Jamming or blocking of the internet and harassment because of corporate fraud

The communications violator is now approaching members of the public in civic BT openreach say it is a FCC problem (cybor) please enforce, illegal use of starvation and their licence numbers please? for court or enforcement

(b) (6)

From: FCC <consumercomplaints@fcc.gov>

Sent: 17 March 2017 18:34

To: (b) (6)

Subject: [FCC Complaints] Re: Re: [FCC Complaints] Re: Jamming or blocking of the internet and harassment because of corporate fraud

Ticket: # 1574496 - Misuse of wireless extenders and broadcasters**Date:** 4/19/2017 12:28:32 PM**City/State/Zip:** Wauna, Washington 98395**Company Complaining About:** AT&T

Description

My name is (b) (6), and I live at (b) (6) Harbor, WA 98329. For the last 18 months my neighbors, who live in Lake Holiday, (b) (6) Gig Harbor, WA 98329 have been "directing and amplifying their wireless signals directly at my house and at levels higher than can be detected by retail wifi analyzers. My house is more than a hundred feet away from the nearest house. There is no way that their wifi signals should be many times stronger than my own. I believe that this extended period of exposure of high-level wifi is adversely affecting the health of my family. I have contacted Pierce County Sheriff's office, but they said they do not have the equipment to handle cases where wireless equipment has been weaponized.

[Ticket: # 1576438 - remote control of my computer](#)

Date: 4/20/2017 10:28:08 AM

City/State/Zip: Bronx, New York 10472

Company Complaining About: Optimum

Description

My computer is being remotely controlled from another device and i believe files are being created and manipulated. I found that some of my browsers are being closed without me on the computer, weird boxes opening and strange sounds on my computer.

Ticket: # 1576574 - Hacking

Date: 4/20/2017 11:08:28 AM

City/State/Zip: New York, New York 10009

Company Complaining About: T Mobile

Description

Hi,

This is the first complaint filed with the FCC and I've filed numerous complaints with the FBI and DOJ.

Continuous cyber attacks since filing a complaint against Barack Obama with the DOJ. I have legally recorded audio of people involved with the harassment specifically saying it's for Barack Obama and they would have no idea who I was unless they were told who I am by Barack Obama because they said it was being done for him.

I also have hours of legally recorded audio of people stalking me while I walk around saying Barack Obama's during the harassment and they would have no idea who I am unless they were told to stalk me by Barack Obama who has 86.9M Twitter followers to network.

I have absolute proof Barack Obama orchestrated the Belgium bombings on March 22nd, 2016 to appear as if my family did the bombings in an effort to terrorize me into silence - including the audio recording by one of the bombers to his mother was found on a computer in a trash bin, similar to a trash bin I threw I a computer, was verbatim a phone conversation I had with my mother days before the attacks.

This was the result of getting into an elevated exchange with him about gun control after attempting to recruit him to work with my companies. I even confronted him about the bombings on Facebook and I have many posts I can submit as evidence surrounding the attacks, such as the gloves on the left hand of the bombers comes from the Human Rights Salute at the 1968 Olympics in Mexico City by John Carlos, that I posted on Facebook.

Take a look at the picture and you will find the reason for the bombers wearing gloves on their left hand.

This information was not obtained by hacking government computers or whistle blowing, the bombings were meant to terrorize me into silence by making several references to myself, my family, and my Facebook.

Since filing the complaint regarding the issue with the DOJ my companies have been cyber attacked and everything leads back to Barack Obama.

[Ticket: # 1577036 - Xfinity](#)

Date: 4/20/2017 1:00:03 PM

City/State/Zip: Jacksonville, Florida 32223

Company Complaining About: Comcast

Description

Their required FCC test to my home is showing fail, a lot of noise in the line, and they have been under supportive regarding repairs. Please help. They admit problems and say they will fix by replacing all outside and attic lines, but never show. I am the property manager and resident. I have given blueprints, premission, everything asked, but still nothing.

Ticket: # 1578243 - Internet

Date: 4/20/2017 6:33:27 PM

City/State/Zip: Augusta, Georgia 30906

Company Complaining About: Comcast

Description

My internet services had been moving slow for a while and it started to get worse and worse recently so I contacted Comcast and they saw the issue on their end as well so they sent out a tech. The tech was awesome and she was very informative. She told me that when my new neighbor moved in and got their comcast service set up a few months ago the tech that set up their service hooked their line of service up with mine so that's why my internet wasn't working when I called to inform Comcast of the information I received the representative placed me on hold and transferred me to another agent without my knowledge or even speaking to me. The second representative I spoke with kept me on hold for over 5 minutes and then told me I would have to go to our local Comcast store and talk to them. If this is an issue that I had nothing to do with I told her it's unfair for me to have to waste my time or gas to fix an issue that was caused by their technician. The representative then kept trying to sell me another package and then told me there is nothing more she can do is offer a 20.00 credit because that's her limit. I am beyond upset and will be canceling my service if this does not get properly resolved because I am a hard working woman and I got to school I am not paying for services for someone else to enjoy and I can't. And to top it off the representative told me I couldn't speak with a supervisor.

Ticket: # 1579128 - Re: [FCC Complaints] Re: Phone and Internet Service and Bundle Billing

Date: 4/21/2017 11:27:07 AM

City/State/Zip: Vero Beach, Florida 32960

Company Complaining About: AT&T

Description

This is a follow-up to your previous request #1462976 "Phone and Internet Service ..."

Going on 4 months now and the bill is still wrong - looks like Direct TV finally got it but ATT still got it wrong on the billing - and then they want to charge me a a restoral fee after not having my service not working correctly for so long

Seriously - then i get something in the mail from the UVERSE company that now you can bundle for ONLY 89.00 a month - WTH is that all about - I will pay my ATT bill minus the 40.00 restoral fee....i should change companies, but i cant do that either now because the temp fix on the cable to give me internet and phone service, ATT wont replace the main cable to make all the faulty patches in our area work,so i will have to keep my temp wire from pole to pole instead, so i would have to go thru the same trouble with COMCAST/XFINITY.....

Ticket: # 1579292 - interfering with 911 call

Date: 4/21/2017 12:05:11 PM

City/State/Zip: San Francisco, California 94103

Company Complaining About: T Mobile

Description

on the date of 4-20-2017 at 05:40 PM, I (b) (6), called 911 and informed the 911 dispatcher that i was fighting police misconduct over an inheritance issue and that i was receiving death threats because I submitted documents to the courthouse earlier that day that could be very damaging to them ,(SFPD}. I(informed the 911 dispatcher that my phone was either tampered with or has an illegal block on it and that i needed my call to be connected to the U.S. Attorneys office, and that not only was my life in danger, but they are using some rather dangerous items against me that place my life in danger due to my epileptic condition, the 911 dispatcher said they would connect me to the U.S. Attorneys office, but instead redirected my call to the police department. Second attempt through the 911 system connected me to the U.S. Attorneys office, although I got an answer machine that did not return my call to the important matters previously discussed.Today,4-21-2017 I will request the 911 transcripts, although i have the incident recorded with both audio and video.

[Ticket: # 1579434 - My problem is NOT fixed](#)

Date: 4/21/2017 12:41:06 PM

City/State/Zip: Caldwell, Idaho 83605

Company Complaining About: Cable One

Description

Recent complaint #1535819. I responded to your e-mail that this complaint was closed. I'll thank you to not take the Cable One's word for the problem being fixed, it is not. No change what so ever. Infact I am using my cellular conection to make this report.

Ticket: # 1579747 - Tv.losing chanel by signals lost Wifi not working right either.

Date: 4/21/2017 1:58:03 PM

City/State/Zip: St. Albans, Vermont 05478

Company Complaining About: Dish Network

Description

For days this will go on . I do notice sport channels stay on. The sun can be out with no wind and it still does that. Been in touch with Dish nothing changes. Wifi continues to not be available also. Tv.

Ticket: # 1580764 - Re: [FCC Complaints] Re: Wireless

Date: 4/21/2017 9:51:15 PM

City/State/Zip: Pomona, California 91766

Company Complaining About: Time Warner

Description

This is a follow-up to your previous request #1340751 "Wireless"

dear Ladies and Gentlemen:

I feel insulted ... in your last message you basically "spit" on my education and intelligence ... there is nothing wrong with my equipment and my complaint was regarding an illegal transmitter maybe a submarine communications array maybe an unlicensed array (in Massachusetts I witnessed unauthorized transmissions on TV channels that were shore to ocean ship ... ANYWAY enough of this nonsense who wrote the last message to me? a machine? or a human with 3rd grade education ? respectfully yours

.....-

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---- FCC <consumercomplaints@fcc.gov> wrote:

Ticket: # 1581026 - filed complaint Time Warner Cable/Spectrum

Date: 4/22/2017 12:01:18 PM

City/State/Zip: Palm Springs, California 92263

Company Complaining About: Spectrum- Formerly Time Warner Cable

Description

Please call me ASAP re filed complaint, (b) (6). There are ongoing service issues because of poor vault in the field. Suffered 20-21 months now with very poor service. I filed complaint a month ago in writing, I need the complaint number and to speak with you to escalate. TWC/Spectrum has disabled service while they still have not repaired nearby vault...they now wish to back peddle, blame me for issues while bullying and instead of bifurcating they have allowed their computer to disable signal to us rather than resolve or step up to remedy. They need to be penalized. Thank you. here is example of pixelated <https://goo.gl/photos/qKgvBwMoeP8E2ozj9>

[Ticket: # 1581237 - Internet has been disconnecting for months](#)

Date: 4/22/2017 3:48:56 PM

City/State/Zip: Dewitt, Iowa 52742

Company Complaining About: Mediacom

Description

our internet has been cutting in and out at a frequent pace for a few months now, we have had numerous techs out, numerous modems, lines replaced and now work done on the pole (supposedly). it doesn't seem as though we are going to see any progress any time soon. we bundle our tv with this service and pay a premium for it as opposed to finding a cheaper service which we are also stuck with if we want to keep the cable internet and get our service working properly.

Ticket: # 1581401 - Sprint, and Verizon employees

Date: 4/22/2017 7:39:53 PM

City/State/Zip: Lincoln, Nebraska 68516

Company Complaining About: Verizon

Description

Sprint fraud has refused to assist in hijacking my device since purchased. The Scottsdale sales person compromised my account and device. I used 6 months and asked to return. I have paid 95% of device and fraud agreed to early contract close. I need to settle account. There is no where to meet customer service in NE.

Until yesterday, I had prepaid Verizon. 3/9/17, and 3/31/17, Lincoln, Pine Lake Verizon employee, Juan, Mgr. Aaron, hacked my ipad with his smart phone, while I, a paying customer used their store wifi for iOS and Win OS updates.

In less than a month, this is an organized hate network, religious, political, Drug, Trump, hate crimes, from highschoolers using an smartphone ap, texting my location, hijacking my iPad in car parked, and paid. My Email freezes. I turn around. They are behind me.

8/2016 SPD Scottsdale shot dead the kid, no gun, who returned to crime scene, called 911 to report others he texted, to steal my laptop and data, at Sprouts 2/20/16. SPD refused my theft evidence, gave me 4 targeted photo tickets to intimidate.

1/2016 I hired 3 lawyers. I won both Shea EDD UI on 8/21/15, slander and false performance reviews, and PD AZ targeted photo tickets 3/2016. AZAG shut down.

8/2016, Scottsdale Remco roofers urinated through my skylight, I moved. I was an Arpaio, an Trump political volunteer, campaigner.

9/1/16 day 1 Colorado, Centennial, my storage items were stolen, by noncustomers without gate access, 1 man was staring at my evidence file, another took my photo. Sheriff Walcher destroyed video evidence twice. He is on Shea Highland Ranch Board!

They framed my son, Destroyed both his USAF and HAZMAT truck jobs he had a year before I moved in 9/1/16.Same as they are destroying my jobs for six years for 6/2012, for reporting Shoreline drug trafficking, being an advocate to elderly.

Alameda, CA Munoz, Horikoshi, made me a target, defended door to door Drug delivery, threatened me to shut up, don't tell anyone. We are not filing your report.

6/2016, PI said surveillance can not be stopped coming from there, across border, outside US. He advised "change your name, SSN, never use internet, and disappear. "

8/2016 , 4 OPD chiefs were fired in 9 days, by female Oakland Mayor and 8/2016 AZ air Marshall arrested trafficking drugs by air.

11/11/16 CO Election Day, illegals stole my money and put holes in my door. Aurora PD laughed, delayed, tried not to file criminal report. I moved, and druggies deliberate follow, set up shop, slander, deceive, bribe neighbors to harass, for Six years.

3/1/17, I moved east of family farm to Nebraska. My Lincoln apartment has been raided multiple times. The maintenance knows how to manipulate alarms. Close attached wall Neighbors hijack my mobile data internet, phone calls. Stonebrook roofing has not used this truck on any other apartments that on current project. My PI verified illegal surveillance.

I am pro safety border, against illegal drug trafficking, sales, and in a scholarly bible study with a catholic converted Jehovah witness woman. These studies are accurate, exact from Bible text.

3/31/16 She was attacked by neighbor #84 dogs. I believe deliberate to her and I, religious for her, political for me. She has been a trooper of a friend, to me new, in town.

Ticket: # 1581858 - RADIO

Date: 4/23/2017 5:05:12 PM

City/State/Zip: Westfield, Massachusetts 01085

Company Complaining About: Verizon Wireless

Description

The pervert from Long's Steakhouse has impounded the middle of the radio stations on the tuner to have been captured with a sack to finger specialized by birth, 1 year at 1 years old sample porn, Long's Steakhouse. The waitress is a afro murderer and covets my apartment number as well.

Ticket: # 1582098 - IP Address Compromised

Date: 4/24/2017 4:14:50 AM

City/State/Zip: Inglewood, California 90305

Company Complaining About: AT&T

Description

In January, 2017, I started losing my internet connection because I was told that Microsoft 10 was not compatible with the internet and therefore, it would not connect with my AT&T internet/U-verse service.

On Friday, April 21, 2017 I received a calls from 1- 844-550-2555 who identified himself as calling from

Microsoft to inform me that my IP Address had been compromised. I told the caller that I would contact my carrier, AT&T to verify and resolve the issue.

Please confirm that the Microsoft calls was legitimate and that my service has not been compromised.

THIS CALL CAME THROUGH MY CELL PHONE REGARDING MY LANDLINE/U-VERSE ACCOUNT.

Thank you!

Ticket: # 1583086 - Critical Alert from Microsoft

Date: 4/24/2017 1:44:40 PM

City/State/Zip: Tucson, Arizona 85742

Company Complaining About: Microsoft

Description

Critical Alert from Microsoft and an annoying recording.

Ticket: # 1584473 - Cell Phone Internet Blocking

Date: 4/24/2017 9:30:42 PM

City/State/Zip: Montgomery, Alabama 36117

Company Complaining About: Verizon

Description

Hello, it seems as though the Hyatt Regency Jacksonville Riverfront is blocking cellphone internet.

Address is (b) (6), Jacksonville, FL 32202, USA

[Ticket: # 1584770 - Re: FBI Blocked My Facebook And Messenger Page Dallas Internet Crime Lab](#)

Date: 4/25/2017 9:24:24 AM

City/State/Zip: Dallas, Texas 75201

Company Complaining About: Sprint

Description

This is a follow-up to your previous request #1326918 "FBI Blocked My Facebook And Messenger Page Dallas Internet Crime Lab"

[Ticket: # 1584793 - Re: Facebook](#)

Date: 4/25/2017 9:32:50 AM

City/State/Zip: Dallas, Texas 75201

Company Complaining About: MetroPCS

Description

This is a follow-up to your previous request #1337767 "Facebook"

Ticket: # 1585939 - Comcast is just being Difficult but are definitely generating a bill for us every month but with poor service

Date: 4/25/2017 1:07:27 PM

City/State/Zip: Tallahassee, Florida 32303

Company Complaining About: Comcast

Description

I have been calling Comcast everyday almost and have had to slow down calling because I have a new job and don't have time to call and put forth so much energy dealing with them. I have cable and internet services. I left Comcast last year April 2016 and went to DirecTV because my bill was going up and changing every month with Comcast. I kept the internet service because in our area they are the only real provider of Internet. I called and called about my Internet not working properly and nothing was ever done. They sent out a tech once and all he did was walk around and say all is good and left and charged me \$60.00 for a 10 minute job. Needless to say the services still didn't work properly. The internet still to this day works on and off and the WIFI dept with Comcast told me because of the signal coming into the home isn't strong. They never tried to resolve the issue. I dealt with it since then, just have to bite the bullet because hey what else can I do I mean they are a Monopoly in our area which is why they treat us customers the way they do. I recently upgraded back up to Cable and Internet with Comcast. I received my equipment in the mail 2 weeks ago on the 11th of April 2017 and tried to install. After installing I see neither of the TV boxes were receiving a signal so I called and they sent out a tech again. The tech arrives on the phone and very unprofessional. But he came in and checked the cable line in the living room and said the signal was weak. He then went outside for about 20-30 minutes on the side of my home. He came back in and told me that the lines outside and the instrument they were running from were all bad and needed to be replaced. He cut my lines and ran them from the box around my neighbors home and we now have a cable line running around the both of our homes under both our gates and onto the side of my home into the cable box on the side of the house. He then told me he was putting in a ticket for someone to come repair the boxes outside along with someone who will be burying the line. None of that has happened and I have been calling and calling and I get a different answer every time I speak to someone. I've spoken with managers who are clueless and insulting. I'm at the point now where I've almost been fired when I just started working because I am trying to deal with this Comcast issue. I tell them I don't like calling them and that I just want to receive the services I am paying for. I'm so F***** frustrated now and I have no idea what too do. Can you all please help me out by SHUTTINNG THEM DOWN. IT'S A SHAME THEY ARE STILL BEING ALLOWED TO TAKE ADVANTAGE OF US. IT'S GOTTEN UNBEARABLE WHICH IS WHY IM HERE COMPLAINING BECAUSE IM ALL OUT OF OPTIONS!!! HELP IS REALLY NEEDED.

[Ticket: # 1586397 - wifi jammer in use on 9th street in San Francisco](#)

Date: 4/25/2017 2:29:16 PM

City/State/Zip: San Francisco, California 94103

Company Complaining About: Planet Labs (reporter)

Description

Hi,

My Company, Planet Labs, located at 346 9th street in San Francisco has been under attack by a wifi jammer which has disabled our company, and other companies on the story. We've tracked the signal down to an accompanying building but have no recourse to stop. Any help would be greatly appreciated.

Attached is a pcap sample of the attack we are observing.

[Ticket: # 1590474 - Email fraud](#)

Date: 4/26/2017 7:59:59 PM

City/State/Zip: Carol City, Florida 33055

Company Complaining About: AT&T

Description

Since April 23, 2017, two emailed sent by USAA has been fraudulently interrupted from my email inbox by a hacker. In addition, there's a imaging scam concerning email and internet usage. Example copying info viewed by the customer on their device I.e. Computer, smart phone, etc... last night utilized Del Taco for pay info and some hacked thirty something dollars from the retired member account, fraud...

Ticket: # 1590594 - COMCAST internet/ Phone/ cable

Date: 4/26/2017 9:34:54 PM

City/State/Zip: Miami, Florida 33135

Company Complaining About: Comcast

Description

SUbscribed to Internet and phone in Jan 2017. Every few days Internet down and no phone. Have to call company to reset. Pay \$182 per month. After 4 months, speaking to 10 customer service reps, 5 technicians to my home and several supervisors they fixed my issue. They all lie, promise and tell you different stories. The right hand has no idea what the left hand is doing. They are lazy and unprofessional. Paying for high tech equipment and have old equipment. Cable tech changed cables and dropped old cable in wall , could not Fish it out and now I have cables hanging In full view- very unprofessional and all they keep saying is , I'm so sorry.

[Ticket: # 1590923 - Zeus virus detected scam](#)

Date: 4/27/2017 9:09:13 AM

City/State/Zip: Tucson, Arizona 85742

Company Complaining About: Doesn't Say The Company

Description

Call (855) 624-0094 for support. Your computer has been blocked scam.

[Ticket: # 1593232 - computer blocking](#)

Date: 4/27/2017 6:41:07 PM

City/State/Zip: Las Vegas, Nevada 89118

Company Complaining About: Cox

Description

internet interruption and blocking the computer that my computer is blocked due to a Zeus virus. I was told to call 855 622 8558 for restoring my computer. This happens now 3-4 times a week.

Ticket: # 1593501 - Complaint against Frontier Communications**Date:** 4/27/2017 9:11:36 PM**City/State/Zip:** Lompoc, California 93436**Company Complaining About:** Frontier Communications

Description

I have a complaint against frontier communications, back in February I was having trouble with my phone line and internet service. I called Frontier and a technician was sent to my site, and he technician worked on the outside cables never inside my office. I received a bill charging me \$150.00 charge for 1 hour technical support. When I called Frontier I was given a phone number for the supervisor for the technician and I was told I had to call this supervisor myself. After leaving several phone messages I never got a call back from the supervisor. When I called Frontier I was told to take it or leave it, when I requested to talk to a supervisor and question the charges he told me that my previous arrangement with Verizon was null and void. According to this supervisor I was out of contract as an April 1, 2017, because the verbal agreement with Verizon was only for a year. I mentioned to this supervisor that I called in February and I was still covered by the agreement with Verizon he refused to help me and I had to cut my service with Frontier because the issue was not fixed and I was not willing to pay more \$150.00 per hour charges especially when the problem was with the outside cables. It is ridiculous how this company has taken the care and customer out of customer care. They keep you on hold for very long times and refuse to hear any common sense.

[Ticket: # 1593788 - WIFI blocking by Red Lobster at 3815 S Lamar Blvd in Austin Texas](#)

Date: 4/28/2017 8:49:02 AM

City/State/Zip: Austin, Texas 78760

Company Complaining About: Red Lobster Restaurant

Description

Something inside the Red Lobster restaurant at 3815 S Lamar is jamming WIFI signals and also interfering with cell phone functions. This is the 2nd time I have experienced this. This time a friends with me also had similar problems with their cell phone. I was using an Android phone and my friend was using a Galaxy J7 phone.

Ticket: # 1595447 - VERIZON INTERNET SERVICE CLOSED REPAIR WITHOUT COMPLETING REPAIR

Date: 4/28/2017 4:51:44 PM

City/State/Zip: Baltimore, Maryland 21210

Company Complaining About: Verizon

Description

CALLED VERISON SERVICE 4/21/17 RE: SLOW DSL SERVICE AFTER WIND STORM - TIMED OUT LOG INS AND BUFFERING STREAMING CONTENT EVERY 2 MINUTES. SCHEDULED INSIDE SERVICE FOR 4/29 (SAT) 8-12 NOON (TICKET # MDCH04PBOT)FOR INSIDE HOUSE ACCESS DUE TO INABIITY TO BE OFF DURING WEEK. THEY ALSO SAID THEY WOULD SEND AN OUTSIDE SERVICE REPAIR PERSON BEFORE THAT, TO CHECK ON POLE CONNECTIONS. GOT TEXT ON SUN 4/23 (DURING CHURCH SERVICE) THAT THE OUTSIDE SERVICES PERSON WANTED ACCESS TO THE HOUSE (COULD NOT DO..DID NOT PLAN TO BE HOME) RETURNED MESSAGE VOICE MAIL THAT THEY COULD LOOK AT POLE AND OUTSIDE CONNECTION ...WAS ALREADY SCHEDULED FOR INSIDE APPT ON 4/29/17. LATER 4/23 GOT TEXT THAT THE ISSUE WITH INTERNET WAS "RESOLVED." AS OF 4/26 STILL NOT WORKING. CALLED VERIZON SERVICE 4/28 TO CONFIRM 4/29 APPT STILL ON BOOKS ..."NO," THE TICKET WAS CLOSED OUT ...NOW ONLY 4/29- BETWEEN 1PM AND 5PM AVAILABLE (TICKET# MDCH04PFQD)...HAD TO CANCEL AN OUT OF TOWN TRIP . SPOKE TO SUPERVISOR, SUBU CHICUKULA (YES...HAD HIM SPELL IT) ...THAT HE COULD DO NOTHING ABOUT THE REPAIR TIME (FOR AN APPOINTMENT VERISON ERRONEOUSLY CLOSED). ***CAN NOW SEE WHY PEOPLE ARE SWITCHING TO COMCAST****

[Ticket: # 1595520 - wifi jammer](#)

Date: 4/28/2017 5:23:07 PM

City/State/Zip: Ogden, Utah 84403-4228

Company Complaining About: Mark Morris

Description

Neighbor installed wifi jammer to kill my security camera and wifi inside of my house

[Ticket: # 1595699 - blocking](#)

Date: 4/28/2017 7:08:51 PM

City/State/Zip: Las Vegas, Nevada 89118

Company Complaining About: Cox

Description

continuously my web is getting blocked by the same message that a Zeus virus is detected and to call a phone number. If you call, it goes to India, they want to log into your computer and fix it. they do not give any information, no id number or company number with any reference. 855 622 6365. the phone number start to change but it is the same message.

Ticket: # 1596363 - netgear shakedown

Date: 4/29/2017 4:48:20 PM

City/State/Zip: Hendersonville, Tennessee 37076

Company Complaining About: Netgear

Description

I bought a Netgear wireless router model c7000 / ac1900 and it seems like Netgear is creating an issue that requires technical support, and then uses that opportunity to press customers like myself into buying a pricey extended warranty.

In a nutshell, the router stops working despite good signal. Devices show that they are connected, but you cannot browse the internet. After lengthy hold times and then verification of customer info, device info, and discussion of troubleshooting process, the tech support rep says they cannot help unless an extended warranty is purchased, starting at \$89 for six months.

It seems that the issue is resolved by re-setting the account password. That fact is never revealed by the technical support rep.

I went through this twice with this device. The first time the rep insisted that I must buy the extended warranty even though the device was under original 90 day warranty. It took repeated requests before that warranty was honored.

My request is that if a manufacturer is going to require something like firmware updates or password re-sets, it should be made known at the time of purchase, a clear and simple path of links and steps to take should be provided, at time of purchase and upon request.

I think that Netgear stops devices from working and then withholds simple and basic information to keep you from accessing the internet and then tries to sell extended warranties at an outrageous price during a moment of profound frustration which they cause.

[Ticket: # 1596437 - Comcast Employee\(s\) Wifi/Jamming/Remotely accessing computer](#)

Date: 4/29/2017 6:54:46 PM

City/State/Zip: Huntsville, Alabama 35806

Company Complaining About: Comcast

Description

Comcast Employee/Contractor is regularly accessing my computer remotely and preventing emails from being sent/received. This continues to happen despite complaints.

Ticket: # 1599249 - A "Blacklisting" by AOL

Date: 5/1/2017 5:34:30 PM

City/State/Zip: Huntington, New York 11743

Company Complaining About: Aol

Description

I use a company called 1and1 to send out mass e-mails to civic association members. Last night I sent out an e-mail to hundreds of members regarding a Town of Huntington Public Hearing. AOL e-mail addresses did not receive the e-mail, while all others did.. Checking with 1and 1, I was told that AOL is "Blacklisting" the 1 and 1 Company and no e-mails will be received. In checking, the 1 and 1 company tried to e-mail me and my husband, both with AOL e-mail address, but were unsuccessful. I called AOL and they would not confirm or deny the issue. I checked with several members of my Civic Association. Those with AOL e-mail addresses did not receive the e-mail. All others did. I would like to report AOL for possible unfair practices.

Ticket: # 1599401 - INTERNET MALPRACTICE

Date: 5/1/2017 6:56:30 PM

City/State/Zip: Riveredge Nj, New Jersey 07661

Company Complaining About: T Mobile

Description

All,

I am writing this email to make a cyberbullying and legal complaint against Stern School of Business, New York University (NYU), Talaxi Shah (Overlook Hospital) and Miah Khorshed (Hackensack University Medical Center). The aforementioned institutions colluded to hit me with repeated electroshocks, snapchats and Android robots programmed via my Android Telephonem-malware which was hidden and denied it repeatedly despite repeated requests not to harass me using these - "Robocalls." Furthermore, they blocked my email and access to the Career Center and created fake interviews/sham marriages to bully me via "collusive & electronic manipulative bullying practices" and discriminated against me individually.

Please help me as this resulted in severe emotional, physical and monetary damages. Thank you for your immediate help in this matter, before legal counsel and further procedures.

(b) (6)

Riveredge, New Jersey

(b) (6)

THIS LETTER IS CONFIDENTIAL

Ticket: # 1601634 - Internet out

Date: 5/2/2017 4:26:02 PM

City/State/Zip: Molena, Georgia 30258

Company Complaining About: AT&T

Description

Our internet has been out for 3 days. At&t was scheduled to come out 5/2 between 8am to 12 noon. I have called several times to check on the service call for today and it's still not fixed. I work from home and I need the internet to work. I explained how important this is to get this fix asap. This has happened in the past they are scheduled to come out and don't show up for days. I feel giving at&t 3 days to get this problem fixed is enough time. I can't keep taking days off to be home for them not to show up. Please help getting the problem resolved immediately.

Ticket: # 1602209 - Verizon wireless is blocking access to the internet**Date:** 5/2/2017 7:57:52 PM**City/State/Zip:** Moulton, Alabama 35650**Company Complaining About:** Verizon Wireless

Description

We live in a rural area where high speed cable internet is not available. We pay Verizon Wireless over \$400.00 per month for an unlimited data plan so that we can use our phones for internet access. We use an app called PdaNet so that we can connect our laptops, smart tv, and other smart devices to the internet through our phones. Last night I allowed an automatic update from Verizon for my phone. The update has blocked the PdaNet app so that we no longer have access to high speed internet from our home devices. After returning from work this afternoon I immediately called Verizon to report the problem and asked them to restore my phone to the operating system version I was using last night. They told me it was illegal for them to do this which I don't believe. It should be illegal for them to block applications we have been using for years without our permission.

Ticket: # 1602867 - Charter Spectrum**Date:** 5/2/2017 11:50:26 PM**City/State/Zip:** Kings Beach, California 96143**Company Complaining About:** Charter

Description

I have had charter spectrum to my residence multiple times to fix a problem that is still occurring, despite asking them to try new things. Every time they show up, all they do is give me a new modem and / or router and they leave. Fifteen minutes later, my problems continue to happen. My internet randomly turns off for any amount of time from 1 minute to a half hour. I sometimes have to reset my equipment more than 10 times in one day. I have asked them to check or replce my splitters and they have not done that once. I hate to have to file a complaint but I am sick of paying for internet that does not work and charter is unfortunately the only option in my area. Any help you guys can give would be much appreciated!

Ticket: # 1604383 - Noise in Area drowning out Broadband Wireless Internet

Date: 5/3/2017 1:18:50 PM

City/State/Zip: Chiefland, Florida 32626

Company Complaining About: Suwanee Valley Internet Connect, Chiefland FI

Description

Noise in area is so intense that 3MB Download speeds are slowed to less than 1MB, often as low as 140Kbps. This has been an ongoing issue for a long time, recently getting so bad 24hrs a day that Internet access is almost impossible.

I have asked my ISP to contact FCC to have the source of the noise located and the owner to "permanently" correct the problem.

My ISP doesn't know how to do that, neither do I, so the reason of this informal complaint hoping there's a FCC Service to locate the source of the noise in area and have the owner repair the problem permanently.

Ticket: # 1609183 - Century Link Criminal Practices.

Date: 5/3/2017 10:26:47 PM

City/State/Zip: Tucson, Arizona 47119

Company Complaining About: Centurylink

Description

Ok, so this was my 2nd time dealing with Century Link. The 1st time was, I believe, 2013-or-14, and that ended quickly, but seemingly amicably as they did not have what I needed. So for reasons of economy I sought a cheaper internet provider a couple years later...cheaper, but reliable. I hoped. That is not what I got. I signed up with them in November of 2016, and.....

I can't sugarcoat this-----They're terrible. As I say, I'd been hooked up w/ them previously for a short period and they had sent one of their guys, at that time, to my apartment to make sure my service worked and he fixed the old landlines and got it working fine. But I left right after when I found out they actually didn't carry ESPN, but there was no problem when I decided to stay w/ my original provider. Which was COX.

So a couple years later I went with them because I felt I just HAD to find less expensive service because Cox is charging at least part of an arm for their slowest speed 'High Speed' internet. After the usual hassle getting off the ground b/c Century Link always seems to botch the lift-off somehow (they did the 1st time, in this 2nd case they mis-delivered my modem!); I got it finally and got hooked up and everything was working fine the rest of that first day. Next morning when I try to get online I get the red light on my modem, totally offline and I call them, they pass me around to others who have no idea what's going on and just try to fob me off on the next CL-Emp., get no joy because it's the old hustle shuffle---- later I'm able to chat w/ one of their guys online on my old service b/c I hadn't got rid of that yet (just had a feeling!), and he tries to sell me some package to troubleshoot the problem. I tell him: "Listen, what you don't know is I'd already had my lines set up a couple years previously and it was working fine just like 8 hours ago. YOU clearly cut me off, what is this??" He gives a totally evasive answer, wants me to pay for something else entirely and clearly it's a cash grab sorta extortion attempt (yes, I mean that, that is how I did/do feel he was trying to shake me down) just to get back OnLine!
I tell him: 'This is a scam & I am OUT.'

I stopped dealing with them at that point, wasn't even online with them, recall----I cannot possibly deal with such a dishonest outfit. The very nerve still gives me chills and infuriates me that they were trying to hold my internet access hostage like that....as if I didn't know that my lines had already been set up previously. but they didn't! Crooks, I tell ya...

Well, of course now they're still trying to collect money from me and threatening me w/ a collections agency. I believe they want \$125.00, if I even paid I just know they'd come back for more. Blackmail artists, that's how they meet their earnings reports. And, like I pointed out, I literally was online for several hours. This is much more than what I'd agreed to over the phone which was like \$40/mo.. (But did NOT sign anything). One hand doesn't know what the others (pl.) are doing there, Ever.

I sent their modem back, I've attached the tracking info to this -- but I also sent them the UPS tracking # of it's delivery to their place in Kansas. They are sending me return mailing labels to this

day wanting me to send it back but I Already Have::: Back in December. They act like: 'oh, that's another Dept., we are clueless....you still owe us \$\$\$.'

I'm like: 'You people are Absolute Frauds, I'm not paying you anything beyond the 3-4 hours I used it before you cut me off and tried to steal from me by extorting further monies from me to get back my service: I KNOW it was working fine. I don't need your techie to come over----they already did that work 2 years ago.'

This company shouldn't even be in business any longer and the fact they are is a disgrace from the Masses of complaints I've read about them since... and really, in my mind, their continued operation delegitimizes ALL U.S. businesses.

Thanks for listening, M.F.